

HALTON REGIONAL POLICE SERVICES BOARD

ADEQUACY STANDARDS POLICY DOCUMENT

Policy No. & Subject:	B-LE-002 – Communications and Dispatch
Date Approved:	November 23, 2000
Effective Date:	January 1, 2001
Reporting Requirement:	N/A
Revision Dates:	September 28, 2006, November 27, 2014
Service Directive Linkage:	COM-001 Communications and Dispatch TRN-005 Skills Development and Learning Plan

1. **Communications and Dispatch (pursuant to O. Reg. 3/99 and PSM Guideline LE-002)**

- 1.1 It is the policy of the Board to provide for its own communications and dispatch services.
- 1.2 To support this policy, the Chief of Police shall:
- a) ensure that 24 hours a day a Member of the Service is available to supervise police communications and dispatch services;
 - b) ensure that Officers on patrol have a portable two-way voice communication capability that allows the Officers to be in contact with the communications centre when away from their vehicle or on foot patrol;
 - c) establish procedures and processes on communications and dispatch services; and
 - d) ensure that members who provide communications and dispatch services meet the requirements of the Adequacy Standards Regulation.